GOVERNMENT OF INDIA
COMMUNICATIONS
LOK SABHA

UNSTARRED QUESTION NO:2907
ANSWERED ON:03.08.2016
Radio Link Technology
Adityanath Shri Yogi

Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether the mobile service provider companies are violating the norms of Radio-Link Technology in the country which help them mask call drop;

(b) if so, the details thereof; and

(c) the action being taken by the Government against the companies violating Radio-Link Technology norms?

Answer

THE MINISTER OF STATE (IC) OF THE MINISTRY OF COMMUNICATIONS &
MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI MANOJ SINHA)

(a) & (b) Madam, Telecom Regulatory Authority of India (TRAI) through agencies appointed by it, has conducted Independent Drive Tests of mobile networks in Delhi, Mumbai, Lucknow, Kanpur, Chandigarh, Hyderabad, Darjeeling & Sikkim, Bhopal, Ranchi, Trivandrum and Ahmadabad during May-June 2016. The results of these drive tests have shown that some of the service providers in these cities have high Radio Link Timeout (RLT) values, which indicate that the call can be sustained even during poor quality for a longer time, resulting in the poor customer experience.Detailed reports of these Independent Drive Tests are published on TRAI's website www.trai.gov.in.

(c) TRAI has sought detailed information from the service providers on the RLT values in their network. After examination of the information received from the service providers, necessary action will be taken.

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